

Platinum Membership Plan



SAVINGS AND SERVICES FOR OUR VERY BEST CUSTOMERS

As a loyal Articulate customer, you deserve the best – best prices, best support and the best offers on special tools and features. Sign up for Articulate's Platinum Membership Plan when you buy any Articulate product and you'll get the best deals and support available.

SAVE MONEY WITH GUARANTEED NO-CHARGE UPGRADES

Enjoy substantial savings with the Platinum Membership Plan. A one-year plan membership is priced at only 40% of the full-product price and includes at least one major upgrade at no additional charge. A terrific value since non-members pay 50% of the full-product price for the upgrade alone.

Take advantage of even greater savings - add only 30% for the second year and receive at least two no-charge upgrades. For maximum savings, add only 25% for the third year and receive at least three no-charge upgrades.

ACCESS UNLIMITED PRIORITY SUPPORT

The Platinum Membership Plan is about more than just saving money. Platinum Members get VIP treatment with unlimited e-mail support, unlimited live Web chat and a dedicated support team of senior engineers standing by to resolve your problems quickly.

We don't restrict you to a few support requests, like other companies. With Platinum Membership, e-mail or chat as often as you like to get the help you need.

GET EXCLUSIVE EXTRAS

Platinum Members receive these special products and services:

- **Free updates and full-version upgrades** as they are released during the year.
- **Dedicated support** from senior engineers assigned to you.
- **Unlimited priority e-mail support** -- e-mail us as often as you like and get priority treatment and super-fast response.
- **Unlimited live Web chat support** to discuss issues with your support team in real time through our user-friendly interface.
- **Hands-on review** of your rapid e-learning projects. Upload your files and live support engineers will review them and recommend solutions.

Platinum Membership Plan (cont.)



- **A seat on the Platinum Advisory Board** -- get your feature requests reviewed directly by senior product managers and influence the development of future versions.
- **Exclusive developer files and kits**, like downloads that let Flash developers create custom Player tabs and functions.
- **Invitations to beta releases.** Selected Platinum Membership Plan members get special invitations to test new products and sample new features of Articulate's award-winning line of products.

ENROLL NOW

Don't miss out on special savings, support and extras. Contact your account manager or visit the online store to sign up for Articulate's Platinum Membership Plan benefits, offered only when you purchase a new Articulate product.

ABOUT ARTICULATE

Articulate® is the global leader in rapid e-learning. Thousands of corporate, government and academic customers in more than 50 countries use our powerful, intuitive technologies to train and communicate rapidly, widely and effectively.

We know how people learn. We understand how organizations work. We believe that superior learning and communications technology, widely available across your enterprise, provides competitive advantage.

That's what Articulate is all about — putting the power of rapid e-learning in the hands of anyone who needs to share knowledge. Our goal is to ensure that you can train, motivate, inform and persuade the people who will move your organization forward.